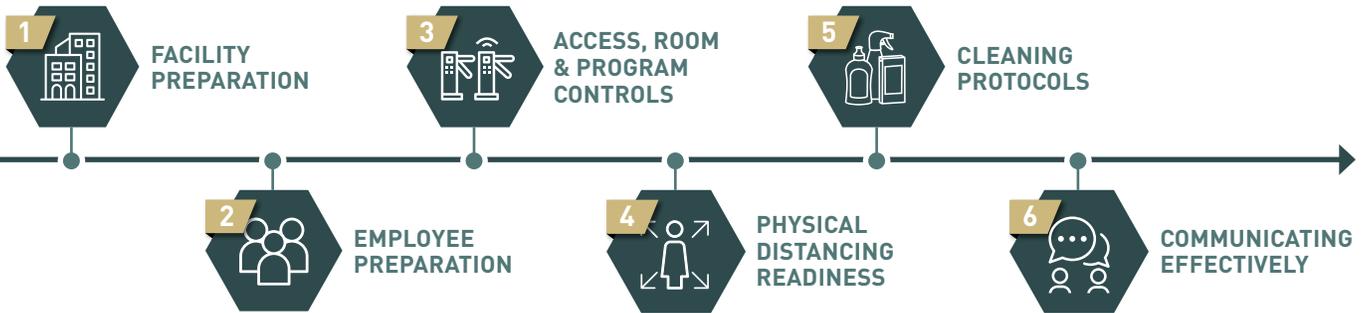


# GUIDING CLIENTS THROUGH THE RE-OPENING OF RECREATION FACILITIES



As areas stabilize from the COVID-19 pandemic and stay-at-home restrictions are lifted, organizations are beginning to bring employees and patrons back into their facilities. The pandemic has forced schools and municipalities to rethink daily operations to ensure the safety of employees, students, and the general public.

The management of the transition process is without precedent. In response, CENTERS has tapped into a collective body of expertise and thought leadership across the industry to create a **COVID Playbook** as a comprehensive resource to re-opening recreation facilities and similar buildings. The Playbook features an interactive navigation, up-to-date guidelines, and a toolkit that staff can use when implementing the plan on site.

CENTERS has also developed a detailed **Implementation Schedule** to track the steps needed to complete each of the six sections in the Playbook. Using an online project management tool, each task is sequenced in order of priority completion, with due dates and personnel/team assignments. The schedule makes it easy to monitor progress, add comments to work teams, sort tasks, and more.

## IMPLEMENTATION TOOLKIT

*The Playbook includes essential tools for operators, such as:*

- ✓ Social Distancing Guidelines
- ✓ Facility and Cleaning Checklists
- ✓ Wayfinding and Informational Signage
- ✓ Public Service Announcements
- ✓ Facility and Program Do's and Don'ts
- ✓ Controlling Access Checklist
- ✓ Patron Code of Conduct Policies
- ✓ Patron and Employee Health Screening Protocols

## ABOUT CENTERS

Founded in 1998, **CENTERS** provides management services for collegiate and public recreation, fitness, and wellness facilities. Unlike any other firm in the industry, CENTERS' recreation management expertise and strong technical knowledge allow us to deliver solutions that produce operational efficiencies and cost savings, while contributing to community and mission-driven outcomes. As a wholly owned subsidiary to **Brailsford & Dunlavey**, the two firms encompass a seamless approach to facility planning, development advisory, implementation, and management. Together, our advisory and management leadership empowers our clients to confidently navigate challenges and achieve their bold visions.

✉ To find out more about our COVID response capabilities, contact Jeff Sessine at [jsessine@centersusa.com](mailto:jsessine@centersusa.com).